Overview

This document provides instructions for uninstalling, installing, and launching the BD Rhapsody™ Scanner software. The software installer package comprises of the following installers:

- Scan 1.3.0.x Setup.exe
- Analysis 1.3.0.x Setup.exe
- Diagnostics 1.3.0.x Setup.exe

**NOTE** BD Biosciences recommends updating the scanner software by navigating the installation with keyboard and mouse.

All three software applications must be installed.

During the installation process, create desktop shortcuts for the applications. Otherwise, accept all default options.
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Uninstalling scanner software

If BD Rhapsody™ Scanner software v1.1.0.2 or earlier is installed, follow the procedure below to uninstall it.

1. On the scanner desktop, click Start in the lower left corner, and then click Settings. The Settings window is displayed.
2. Click System. A System window is displayed.
3. Select the Apps and features menu item.
4. In the Apps and features pane, select Rhapsody Scanner - Scan 1.1.0.2.
5. Click Uninstall, and click Uninstall again in the warning dialog. A User Account Control dialog is displayed.
6. Click Yes, and click Yes again in the Scan Uninstall warning dialog.
7. After the uninstall task is complete, click OK.
8. Repeat steps 4–7 to uninstall Select Rhapsody Scanner - Analysis 1.1.0.2.
9. Close the Settings window.
Installing scanner software

1. Insert the USB drive with the scanner software into one of the ports of the scanner.

2. In Microsoft® Windows®, open a File Explorer window and navigate to the USB drive directory.

3. Double-click **Scan 1.3.0.X Setup.exe**.
   The User Account Control dialog opens.

4. Click **Yes**.
   The Select Destination Location dialog opens.
5. Click **Next**.
The Select Start Menu Folder dialog opens.

6. Click **Next**.
The Select Additional Tasks dialog opens.
7 Select the **Create a desktop shortcut** checkbox, and then click **Next**. The Ready to Install dialog opens.

8 Click **Install**.
The Installing dialog opens.
9 Select the I agree to the license terms and conditions checkbox and click Install. The Setup Successful message is shown.

10 Click Close. The Completing the Scan Setup Wizard dialog opens.

11 Click Finish.
12 Repeat steps 3–9 to install Analysis 1.3.0.X Setup.exe.

13 Repeat steps 3–6 and 9 to install Diagnostics 1.3.0.X Setup.exe.

**NOTE** While installing the Diagnostics application, the Microsoft Visual C++ 2017 installation dialog appears only if Microsoft Visual C++ 2017 is not already installed.

**Starting the scanner software**

1 On the scanner desktop, double-click **Scan**. The scanner software Home page opens.

**NOTE** Upon starting Scan, the Analysis application opens in the background.

2 Tap **About** and confirm the scanner software versions for both Scan and Analysis applications.
Starting the diagnostics software

**NOTE** While starting the BD Rhapsody Diagnostic Application Scanner software, ensure that the Scan application is not running.

1. On the scanner desktop, double-click **Diagnostics**. The Diagnostics software home page opens.

   **NOTE** A successful start is indicated by three green dots at the bottom of the Diagnostics application screen.

2. Tap **About** and confirm the **Diagnostics** software version.
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Regulatory Information

For Research Use Only. Not for use in diagnostic or therapeutic procedures.

History

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<thead>
<tr>
<th>Revision</th>
<th>Date</th>
<th>Change made</th>
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<tr>
<td>23-20709-00</td>
<td>06/2018</td>
<td>Initial release</td>
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<tr>
<td>23-20709-01</td>
<td>08/2019</td>
<td>Updated steps to install BD Rhapsody™ Scanner software.</td>
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<td></td>
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<td>Added steps to install and start BD Rhapsody™ Scanner diagnostics software.</td>
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<td>Updated BD Biosciences technical support</td>
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